

Patient Advocate Program

The early stages of your treatment are among the most crucial. They can provide valuable insight into your body's particular tolerance to the medication. Our Patient Advocate Program will help you reach success quickly and safely, and improve research and treatment for others.

We will be contacting you throughout the first few months of your cannabinoid (medicinal cannabis) journey. Together we will discover how you respond to this medication. This information allows us to fine tune your medication form and dose titration to maximise your chances of achieving your healthcare objectives.

When will we contact you?

We will contact you in the following weeks after your treatment begins:



In these calls, we will check that you're getting the symptom relief you are hoping for, and not having any side effects. We will ask questions about your symptom severity and any other symptoms that can be improved by cannabinoid medicines.

If you are unable to take calls, you are able to participate in the program via email.

What if I'm not getting any benefits?

If you feel you are not getting any benefit, please call your PA and they will schedule an appointment with your practitioner.

What if I'm having side effects?

Please call your PA if you are suffering from any side effects. They will be able to help you manage what is going on.

What if I need help outside the touch points?

Our Patient Advocates work 9 am - 5 pm Monday to Friday. Please call them anytime.

What if I have a carer?

Your carer can communicate with your Patient Advocate on your behalf if that is your preference.

If you have any questions regarding the Patient Advocate Program, call us on 1300 4 735 433.