

## Patient Advocate Program

The early stages of your treatment are among the most crucial. They can provide valuable insight into your body's particular tolerance to the medication. Our Patient Advocate Program will help you reach success quickly and safely, and improve research and treatment for others.

We will be contacting you throughout the first few months of your cannabinoid (medicinal cannabis) journey. Together we will discover how you respond to this medication. This information allows us to fine tune your medication form and dose titration to maximise your chances of achieving your healthcare objectives.

### When will we contact you?

Once your treatment begins we will contact you when you are 1 week in, then every 2 weeks until your treatment is stabilised. Once it is stabilised, we will contact you once every 12 weeks

In these calls, we will check that you're getting the symptom relief you are hoping for, and not having any side effects. We will ask questions about your symptom severity and any other symptoms that can be improved by cannabinoid medicines.

If you are unable take calls, you are able to participate in the program via email.



#### What if I'm not getting any benefits?

If you feel you are not getting any benefit, please call your PA and they will schedule an appointment with your practitioner.

#### What if I'm having side effects?

Please call your PA if you are suffering from any side effects. They will be able to help you manage what is going on.

#### What if I need help outside the touch points?

Our Patient Advocates work 9 am - 5 pm Monday to Friday. Please call them anytime.

#### What if I have a carer?

Your carer can communicate with your Patient Advocate on your behalf if that is your preference.

**If you have any questions regarding the Patient Advocate Program, call us on (03) 9117 9000 Australia wide.**